

FIG. 1

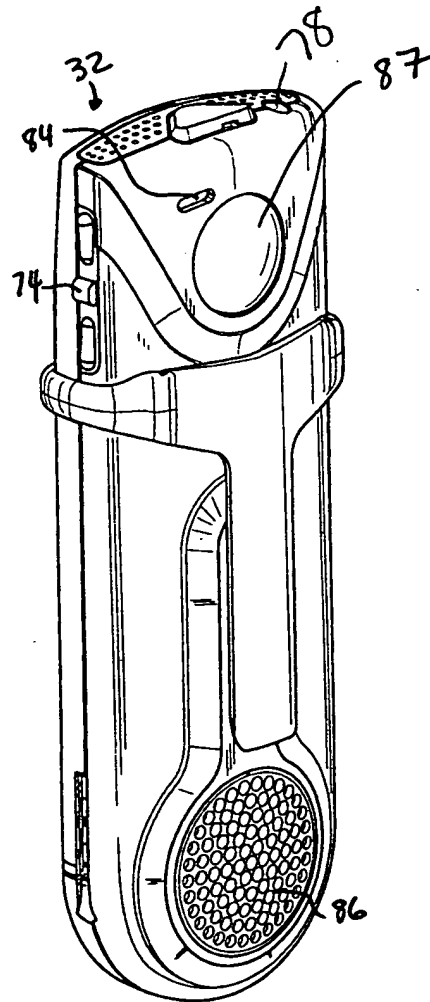


FIG. 3A

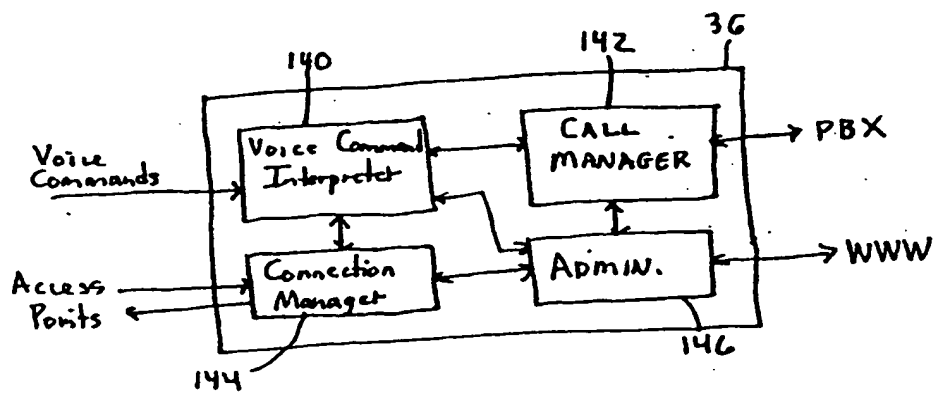


FIG. 2A

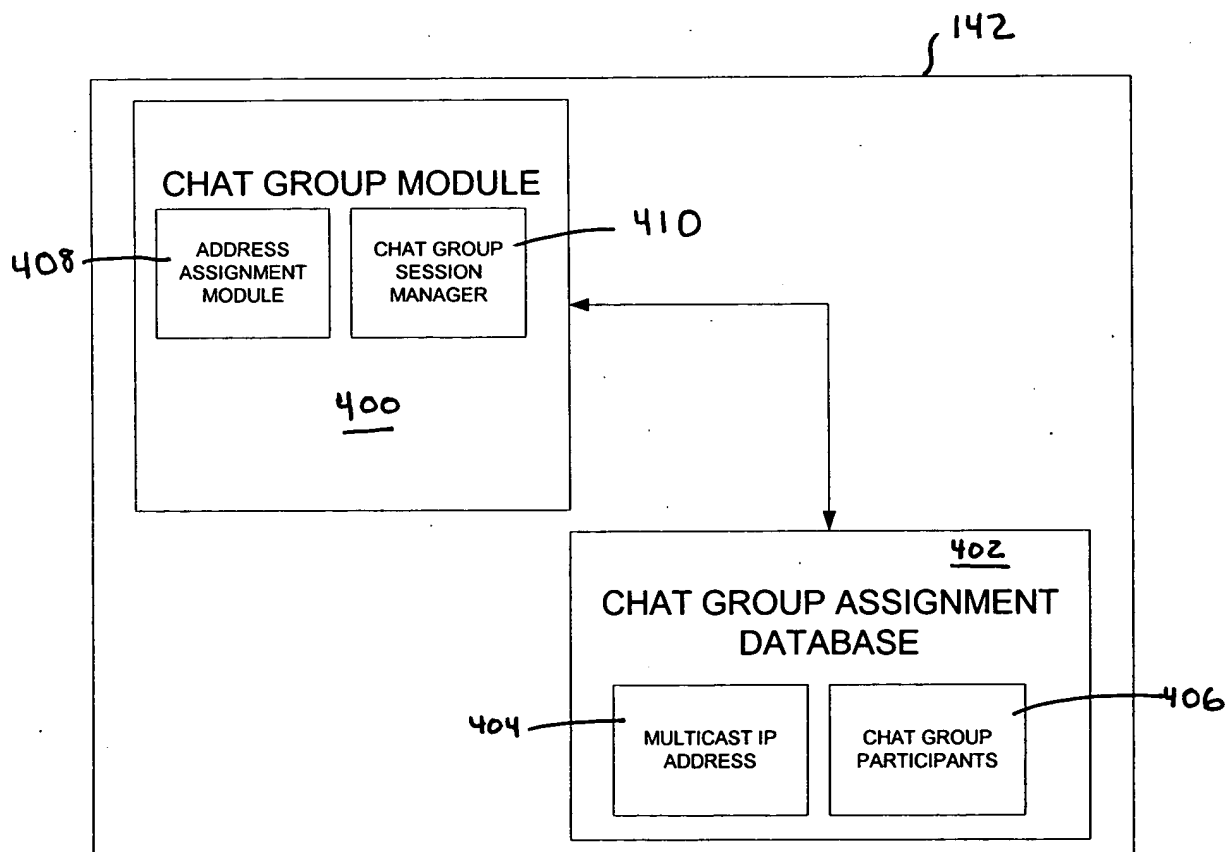


FIGURE 2B

FIG.3B

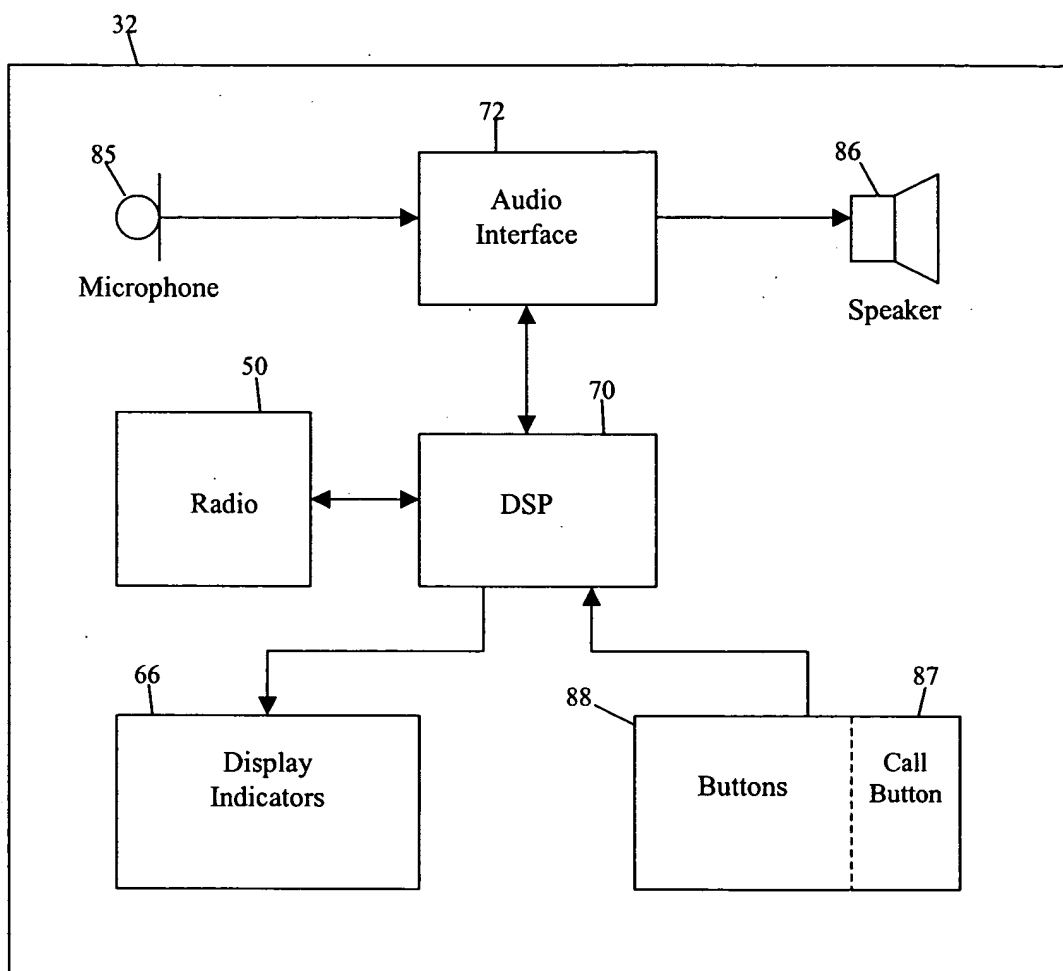


FIG 4
Chat Session Initiation

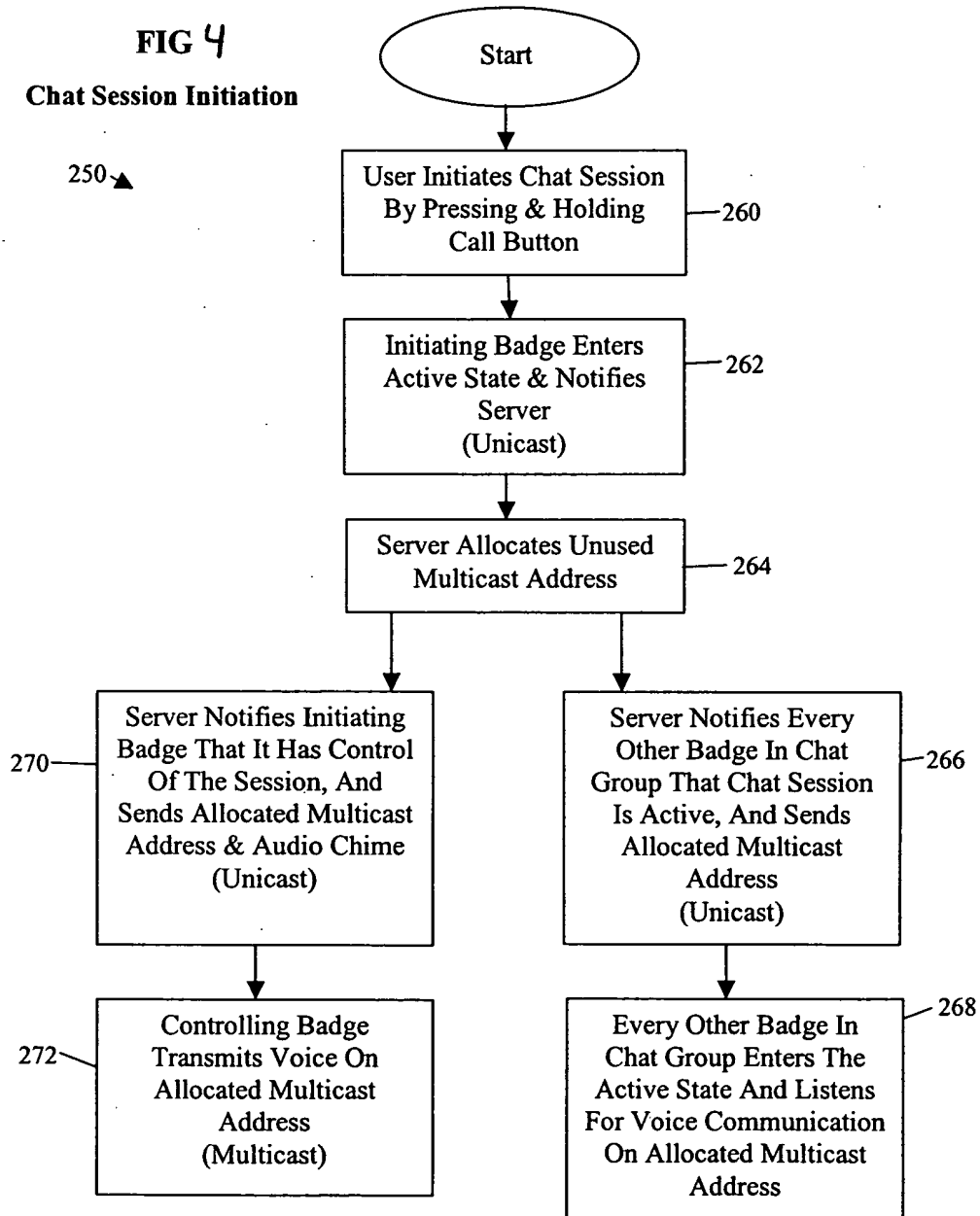


FIG 5
Chat Session Handoffs

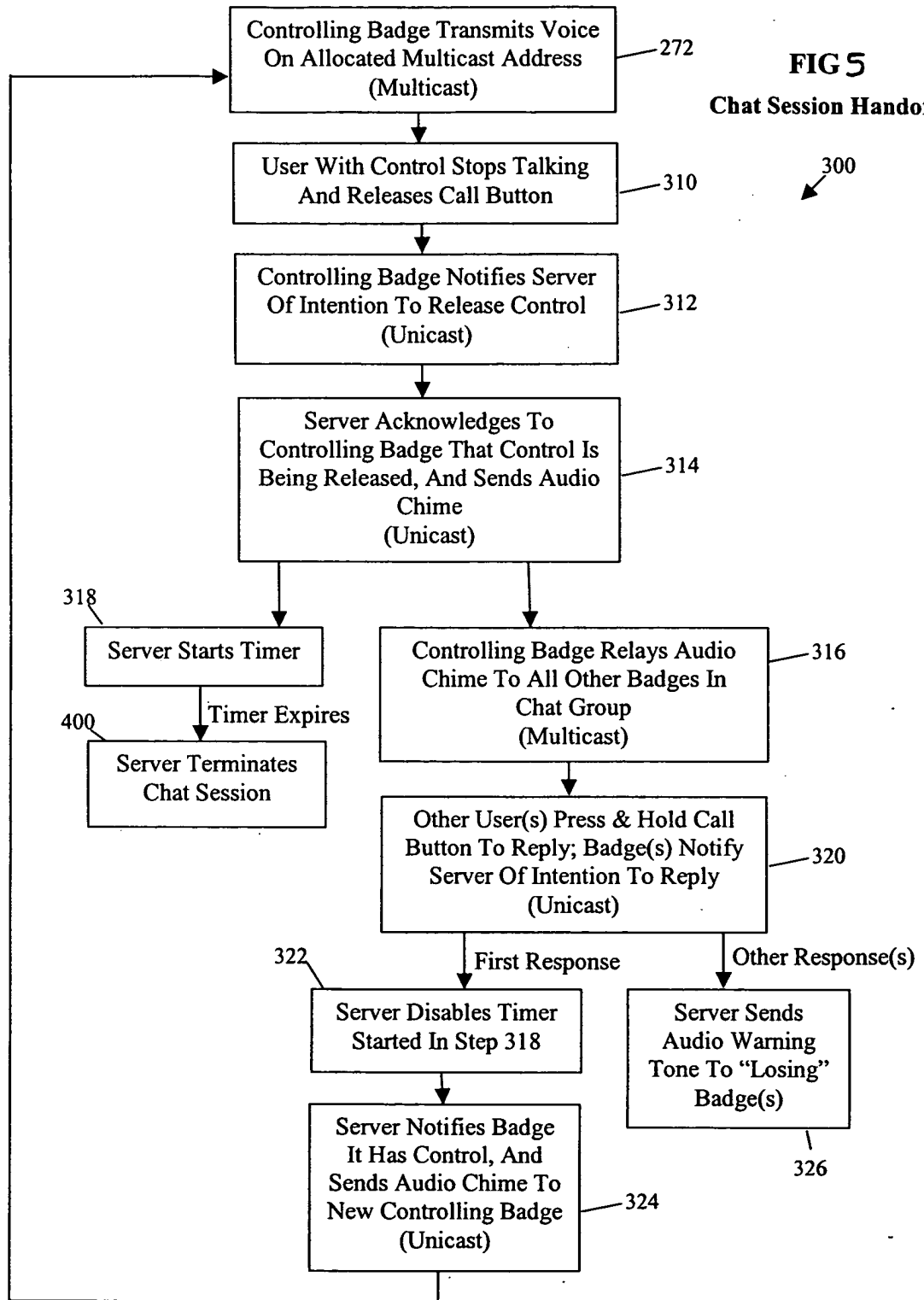


FIG 6

Chat Session Termination

400

